

Anabel Ramos

GNRS 586

Professor Soikkeli

May 30, 2023

### Quality Improvement – BSN Competency

Quality improvement in nursing is using gathered data to observe the aftereffect of care processes and use enhancement methods to design and test changes to keep improving the quality and safety of health care systems. Continuously focusing on the quality and safety of health care systems allows for there to be constant changes to keep improving patient centered care and experiences. To gather data, tools such as flow charts, histograms, and diagrams can be used to organize the information and figure out where improvements should be made and what should be changed in order to help the flow of and improve patient care.

I learned about this competency throughout my previous work experiences. There are always things that can be improved and changed in order to create a successful flow of outcomes for the workplace and for its clients/patients. Every work environment is always looking for new ways to enhance their quality of work. At my previous job, in order to improve our flow of gathering patient copayments, we had to create an excel spread sheet as a team to make sure we were contacting every patient and collecting the necessary payments monthly.

I have shown competency in my practice by successfully completing an IHI Quality Improvement module called Leading Quality improvement (Certificate shown below). This module taught me the various factors of how it is possible to improve the quality of practices within my future nursing career and how I can contribute to this improvement as a team member. In my future nursing practice, I will make sure to continue exemplifying this competency by

ensuring I document everything in order to contribute to the data that will be gathered in future moments of quality improvement.



This certificate is awarded to

**Anabel Ramos**


for participating in the

## QI 105: Leading Quality Improvement

This continuing education activity carries 1.25 Contact Hours.

In support of improving patient care, the Institute for Healthcare Improvement is jointly accredited by the Accreditation Council for Continuing Medical Education (ACCME), the Accreditation Council for Pharmacy Education (ACPE), and the American Nurses Credentialing Center (ANCC), to provide continuing education for the healthcare team.

May 30, 2023 - May 30, 2023 | Online



**Kedar S. Mate, MD**  
President and CEO  
*Institute for Healthcare Improvement*